

Optometric and Eyeglass Services

Provided by:

Ophthalmologists, Optometrists, Opticians and Eyeglass Providers

Medicaid, CHIP and Other Medical Assistance Programs



This publication supersedes all previous Optometric and Eyeglass Services provider handbooks. Published by the Montana Department of Public Health & Human Services, March 2003.

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My Medicaid Provider ID Number:

My CHIP Provider ID Number:



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Key Contacts

Hours for Key Contacts are 8:00 a.m. to 5:00 p.m. Monday through Friday (Mountain Time), unless otherwise stated. The phone numbers designated "In state" will not work outside Montana.

Provider Enrollment

For enrollment changes or questions:

(800) 624-3958 In and out-of-state (406) 442-1837 Helena

Send written inquiries to:

Provider Enrollment Unit P.O. Box 4936 Helena, MT 59604

Provider Relations

For questions about eligibility, payments, denials, general claims questions, or to request provider manuals or fee schedules:

(800) 624-3958 In and out-of-state (406) 442-1837 Helena

Send written inquiries to:

Provider Relations Unit P.O. Box 4936 Helena, MT 59604

Claims

Send paper claims to: Claims Processing Unit P. O. Box 8000 Helena, MT 59604

Third Party Liability

For questions about private insurance, Medicare or other third-party liability:

(800) 624-3958 In and out-of-state (406) 442-1837 Helena

Send written inquiries to:

ACS Third Party Liability Unit P. O. Box 5838 Helena, MT 59604

CHIP Eyeglass Services

CHIP Eyeglass Services P.O. Box 202951 Helena, MT 59620-2951

(877) 543-7669 Toll free in state (406) 444-6971 Phone (406) 444-1899 Fax chip@state.mt.us E-Mail

CHIP Optometric Services

Blue Cross and Blue Shield of Montana covers optometric services for CHIP clients. For more information or a billing manual, contact:

Blue CHIP
Blue Cross and Blue Shield of Montana
P.O. Box 4309
Helena, MT 59604

(800) 447-7828 Ext. 8647 (406) 447-8647

Optometric Program Officer

Send written inquiries to:

Optometric Program Officer DPHHS Medicaid Services Bureau P.O. Box 202951 Helena, MT 59620

(406) 444-4540 Phone (406) 444-1861 Fax

Team Care Authorization

For authorization for emergency services provided for clients in the Team Care Program, contact the Surveillance/Utilization Review Section:

(406) 444-4167

All other services must be authorized by the client's designated provider.

Eyeglass Contractor

Walman Optical Company is contracted with DPHHS to provide eyeglasses to Medicaid and CHIP clients. Providers should call Walman to verify the client is eligible for eyeglasses. Dispensing providers may use any of the Montana Walman laboratories:

Keith Valley, Manager 454 Moore Lane, Suite 5 Billings, MT 59101 (406) 252-2143 Phone (800) 759-5501 Toll free (800) 642-4920 Fax

Gary Warneke, Manager 1245 South 3 West Missoula, MT 59801 (406) 549-6429 Phone (800) 877-3014 Toll free (800) 551-3335 Fax

Dennis Kuntz, Manager 410 Central Avenue Great Falls, MT 59401 (406) 761-2872 Phone (800) 831-5889 Toll free (406) 761-8194 Fax

Provider's Policy Questions

For policy questions, contact the appropriate division of the Department of Public Health and Human Services; see the *Introduction* chapter in the *General Information For Providers* manual.

Direct Deposit Arrangements

Providers who would like to receive their remittance advices electronically and electronic funds transfer should call the number below.

(406) 444-5283

Client Eligibility

For client eligibility, see the *Client Eligibility* and *Responsibilities* chapter in the *General Information For Providers* manual.

EDI Technical Help Desk

For questions regarding electronic claims submission:

(800) 987-6719 In and out-of-state

(406) 442-1837 Helena (406) 442-4402 Fax

Mail to:

ACS ATTN: MT EDI P.O. Box 4936 Helena, MT 59604

Secretary of State

The Secretary of State's office publishes the most current version of the Administrative Rules of Montana (ARM):

(406) 444-2055 Phone

Secretary of State P.O. Box 202801 Helena, MT 59620-2801

Prior Authorization

The following are some of the Department's prior authorization contractors. Providers are expected to refer to their specific provider manual for prior authorization instructions.

Surveillance/Utilization Review

For prior authorization for eye prosthesis, contact SURS at:

(406) 444-0190 Phone (406) 444-0778 Fax

Send written inquiries to:

Surveillance/Utilization Review 2401 Colonial Drive P.O. Box 202953 Helena, MT 59620-2953

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Prior Authorization (continued)

Provider Relations

Contact Provider Relations to verify that the client is eligible for an eye exam or for PA for dispensing and fitting of contact lenses.

(800) 624-3958 In and out-of-state (406) 442-1837 Helena

Send written inquiries to:
Provider Relations Unit
P.O. Box 4936
Helena, MT 59604

DPHHS

For prior authorization for transition lenses, tints other than Rose 1 and Rose 2, UV and scratch resistant coating, and polycarbonate lenses for Medicaid and CHIP clients:

For Medicaid clients:

(406) 444-4540 Phone (406) 444-1861 Fax

Send written inquiries to:

Health Policy and Services Division Medicaid Bureau - Optometric Program P.O. Box 202951 Helena, MT 59620-2951

For CHIP clients:

(877) 543-7669 Toll free in state (406) 444-6971 Phone (406) 444-1899 Fax chip@state.mt.us E-Mail

Send written inquiries to:

CHIP Eyeglass Services P.O. Box 202951 Helena, MT 59620-2951

Key Contacts ii.3

www.wpc-edi.com

Key Web Sites Web Address Information Available Virtual Human Services Pavilion (VHSP) Select *Human Services* for the following information: • Medicaid: Medicaid Eligibility & Payment System (MEPS). Eligibility and claims history information. vhsp.dphhs.mt.gov • Senior and Long Term Care: Provider search, home/housing options, healthy living, government programs, publications, protective/legal services, financial planning. • **DPHHS:** Latest news and events, Mental Health Services Plan information, program information, office locations, divisions, resources, legal information, and links to other state and federal websites. • Health Policy and Services Division: Children's Health Insurance Plan (CHIP), and Medicaid provider information such as manuals, newsletters, fee schedules, and enrollment information. **Provider Information Website** · Medicaid Information www.mtmedicaid.org Medicaid news Provider manuals http://www.dphhs.mt.gov/hpsd/medicaid/ • Notices and manual replacement pages medicaid2/index.htm · Fee schedules • Remittance advice notices Forms Provider enrollment • Frequently asked questions (FAQs) • Upcoming events • Electronic billing information Newsletters · Kev contacts · Links to other websites and more **CHIP Website** • Information on the Children's Health Insurance Plan (CHIP) www.chip.mt.gov **ACS EDI Gateway** ACS EDI Gateway is Montana's HIPAA clearinghouse. Visit this www.acs-gcro.com/Medicaid Account/Montana/ website for more information on: montana.htm Provider Services • EDI Support Enrollment · Manuals Software • Companion Guides **Washington Publishing Company** • EDI implementation guides • HIPAA implementation guides and other tools

ii.4 **Key Contacts**

EDI education



Prior Authorization

What Are PASSPORT, Prior Authorization and the Team Care Programs? (ARM 37.86.5101 - 5120)

PASSPORT To Health, prior authorization (PA), and the Team Care Program are three examples of the Department's efforts to ensure the appropriate use of Medicaid services. In each program, providers need approval before services are provided to a particular client. PASSPORT requirements do not apply to optometric, ophthalmologist and eyeglass services, but prior authorization is required for some services, and the client may be part of the Team Care Program.

- PASSPORT To Health Managed Care Program is Montana Medicaid's Primary Care Case Management (PCCM) Program and has been very successful since implementation in 1993. Under PASSPORT, Medicaid clients choose one primary care provider and develop an ongoing relationship that provides a "medical home." With some exceptions, all services to PASSPORT clients must be provided or approved by the PASSPORT provider. The PASSPORT mission is to manage the delivery of health care to Montana Medicaid clients in order to improve or maintain access and quality while minimizing use of health care resources. Approximately 68% of the Medicaid population is enrolled in PASSPORT. All Montana Medicaid clients must participate in PASSPORT except for nursing home and institution residents, clients with Medicare coverage, medically needy clients with incurments, or clients living in non-PASSPORT counties. Any Montana Medicaid provider may be a PASSPORT provider if primary care is within his or her scope of practice. PASSPORT saves the Medicaid program approximately \$20 million each year. These savings allow improved benefits elsewhere in the Medicaid program.
- **Prior authorization** refers to a short list of services. If a service requires prior authorization, the requirement exists for all Medicaid clients. See *Prior Authorization* later in this chapter.
- *Team Care* is a utilization control and management program designed to educate clients on how to effectively use the Medicaid system. Clients with a history of using services at an amount or frequency that is not medically necessary are enrolled in Team Care. These clients must enroll in PASSPORT, select a PASSPORT primary care provider (PCP) and a single pharmacy, and call the Nurse First Advice Line prior to accessing Medicaid health services (except for emergency services). These clients receive extensive outreach and education from Nurse First nurses and are instructed on the proper use of the Montana Medicaid healthcare system. Team care is a component of the PASSPORT program, and all PASSPORT rules and guidelines apply to these clients. For more information on the Team Care Program and Nurse First, see the *General Information For Providers* manual or the *Team Care* page on the Provider Information website (see *Key Contacts*).

PASSPORT requirements do not apply to optometric, ophthalmologist, and eyeglass

services.

Prior Authorization 3.1

Prior Authorization

Some services require prior authorization (PA) before providing them. When seeking PA, keep in mind the following:

- The referring provider should initiate all authorization requests.
- Always refer to the current Medicaid fee schedule for PA requirements on specific services.
- Have all required documentation included in the packet before submitting for PA. See the following *PA Criteria for Specific Services* table for documentation requirements.

	PA Criteria for Specific Services						
Service	PA Contact	Documentation Requirements					
Dispensing and fitting of contact lenses Transition	Provider Relations P.O. Box 4936 Helena, MT 59604 Phone: (406) 442-1837 Helena (800) 624-3958 In and out-of-state Health Policy and Services Division	 PA required for contact lenses and dispensing fees. Diagnosis must be one of the following: Keratoconus Aphakia Sight cannot be corrected to 20/40 with eyeglasses Anisometropia of 2 diopters or more Requests for authorization must be submit- 					
lenses Tints other than Rose 1 and Rose 2 (including photochromic tints) UV and scratch resistant coating Polycarbonate lenses	Medicaid Bureau - Optometric Program P.O. Box 202951 Helena, MT 59620-2951 Fax: (406) 444-1861	 ted in writing or by fax. Include diagnosis and sufficient documentation from the optometrist or ophthalmologist that transition lenses, tints, or UV and scratch resistant coating are medically necessary. For polycarbonate lenses, include documentation verifying client is monocular. 					
• Eye prosthesis	Surveillance/Utilization Review Section P.O. Box 202953 Helena, MT 59620-2953 Phone: (406) 444-0190 Helena and out of state (406) 444-1441 Helena and out of state Fax: (406) 444-0778	 Documentation that supports medical necessity Documentation regarding the client's ability to comply with any required after care Letters of justification from referring physician Documentation should be provided at least two weeks prior to the procedure date. 					

3.2 Prior Authorization

ment fee schedules are updated each January and July. Current fee schedules are available on the *Provider Information* website (see *Key Contacts*). For disk or hardcopy, contact Provider Relations (see *Key Contacts*).

Using Modifiers

- Review the guidelines for using modifiers in the most current CPT-4, HCPCS Level II, or other helpful resources.
- Always read the complete description for each modifier; some modifiers are described in the CPT-4 manual while others are in the HCPCS Level II book.
- The Medicaid claims processing system recognizes only two pricing modifiers and one informational modifier per claim line. Providers are asked to place any modifiers that affect pricing in the first two modifier fields.
- When billing with modifier 50 for bilateral services, put all information on one line with one unit. You do not need to use modifiers for left and right, and do not bill on separate lines. For example, a bilateral close tear duct opening procedure would be billed like this:
- Check the fee schedule to see if Medicaid allows the use of the following modifiers for a particular code: bilateral (50), multiple procedures (51), co-surgery (62), assistant at surgery (80, 81, 82, AS), and team surgery (66).

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	MM	DAT From DD	E(S) OF	SERVI	CE _{To}	YY	Place of Service	of	PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER	DIAGNOSIS CODE	¢ CHARCES	DAYS OR UNITS	Family	EMG	сов	RESERVED FOR LOCAL USE
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Billing Tips for Specific Services

Bundled services

Certain services with CPT-4 or HCPCS codes (eg., tear duct plugs) are covered by Medicaid but have a fee of zero. This means that the service is typically "bundled" with an office visit or other service. Since the bundled service is covered by Medicaid, providers may not bill the client separately for it.

Contact lenses

When billing Medicaid for contact lenses, include the prior authorization number on the claim (field 23 of the CMS-1500 form).

Eye exams

- A client may be eligible for an eye exam before the specified time limit expires if he or she meets the criteria described in the *Covered Services* chapter, *Eye exams* section of this manual. In this case, enter the reason for the exam on the claim (box 19 of the CMS-1500 claim form).
- Medicare does not cover eye refraction (92015) but instructs providers to report this service as a separate line item from the other service(s) per-

Billing Procedures 5.7

- formed. Medicaid covers this procedure, so providers can bill for the eye exam and the refraction.
- Children (age 20 and under for Medicaid or 18 and under for CHIP) may receive an additional exam before the 365-day limit has passed if they have had at least a one line acuity change resultin gin prescribing replacement lenses that meet the criteria in the *Eyeglass services* section of the *Covered Services* chapter in this manual. In this case, providers may bill Medicaid for the exam using EPSDT indicator 1 on the claim (field 24h on the CMS-2500 form). See the *Completing a Claim* chapter in this manual.

Eyeglass services

- Adult clients (ages 21 and older) may receive new lenses before the 730-day limit has passed if they meet the criteria described the *Eyeglass services* section of the *Covered Services* chapter in this manual. In this case, providers may bill Medicaid for a dispensing fee for new lens(es) using modifiers 52 and U4 with the dispensing fee procedure code. Adult recipients may be eligible for replacement lenses 12 months after the initial dispensing of contract eyeglasses if the lenses are broken or unusable.
- Children (age 20 and under for Medicaid or 18 and under for CHIP) may receive new lenses before the 365-day limit has passed if they meet the criteria in the *Eyeglass services* section of the *Covered Services* chapter in this manual. In this case, providers may bill Medicaid for a dispensing fee for new lens(es) using EPSDT indicator 1 on the claim (field 24H of the CMS-1500 claim form).
- If the adult Medicaid client (age 21 and over) is not eligible for lens(es) and/or frame within the 730-day period (see *Covered Services* chapter, *Eyeglass services*) the dispensing provider may not bill Medicaid for a dispensing fee. If the client chooses to purchase eyeglasses privately, the provider may bill the Medicaid client for dispensing services and eyeglass materials.
- The eyeglass contractor will bill Medicaid for the laboratory and material costs for lenses and frames.
- Please bill CHIP for eyeglass services and BlueCHIP for optometric services.

Frame services

- When the Medicaid client uses an existing frame, the dispensing provider bills Medicaid for dispensing services, lenses only.
- Providers may not charge a dispensing fee for minor frame repairs that they provide themselves.
- If a client that is covered by Medicare and Medicaid chooses a frame outside the Medicaid contract, the provider cannot bill Medicaid for the dispensing fee. All charges must be billed to Medicare and the client.

5.8 Billing Procedures



Completing a Claim Form

The services described in this manual are billed either electronically on a Professional claim or on a paper CMS-1500 claim form. Claims submitted with all of the necessary information are referred to as "clean" and are usually paid in a timely manner (see the *Billing Procedures* chapter in this manual).

Claims are completed differently for the different types of coverage a client has. This chapter includes instructions and a sample claim for each of the following scenarios:

- Client has Medicaid coverage only
- Client has Medicaid and Medicare coverage
- Client has Medicaid and third party liability coverage
- Client has Medicaid, Medicare, and third party liability coverage
- Client has Medicaid, Medicare, and Medicare supplement coverage

When completing a claim, remember the following:

- Required fields are indicated by "*".
- Fields that are required if the information is applicable to the situation or client are indicated by "**".
- Field 24h, EPSDT/family planning, is used as an indicator to specify additional details for certain clients or services. The following are accepted codes:

	EPSDT/Family Planning Indicators					
Code	Client/Service	Purpose				
1	EPSDT	This indicator is used when the client is under age 21				
2	Family planning	This indicator is used when providing family planning services				
3	EPSDT and family planning	This indicator is used when the client is under age 21 and is receiving family planning services				
4	Pregnancy (any service provided to a pregnant woman)	This indicator is used when providing services to pregnant women				
6	Nursing facility client	This indicator is used when providing services to nursing facility residents				

• Unless otherwise stated, all paper claims must be mailed to the following address:

Claims Processing Unit P.O. Box 8000 Helena, MT 59604

Completing a Claim 6.1

Field#	Field Title	Instructions
1	Program	Check Medicaid.
1a	Insured's ID number	Leave this field blank for Medicaid only claims.
2*	Patient's name	Enter the client's name as it appears on the Medicaid ID card.
3	Patient's birth date and sex	Client's birth date in month/day/year format. Check male or female box.
5	Patient's address	Client's address.
10	Is patient's condition related to:	Check "Yes" or "No" to indicate whether employment, auto liability, or other accident involvement
	•	applies to one or more of the services described in field 24. If you answered "yes" to any of these, enter
		the two-letter state abbreviation where the accident occurred on the "Place" line.
10d*	Reserved for local use	Enter the client's Medicaid ID number as it appears on their ID card.
11d*	Is there another health benefit plan?	Enter "No". If "Yes", follow claim instructions for appropriate coverage later in this chapter.
14	Date of current illness, injury, pregnancy	Enter date in month/day/year format. This field is optional for Medicaid only claims.
16	Dates patient unable to work in current occupation	If applicable, enter date in month/day/year format. This field is optional for Medicaid only claims.
17	Name of referring physician	Enter the name of the referring physician. For PASSPORT clients, the name of the client's PASSPORT provider goes here.
17a	ID number of referring physician	Enter the client's PASSPORT provider's PASSPORT ID number.
18	Hospitalization dates related to current service	Enter dates if the medical service is furnished as a result of, or subsequent to, a related hospitalization. This field is optional for Medicaid only claims.
19	Reserved for local use	This field is used for any special messages regarding the claim or client.
20	Outside lab?	Check "No". Medicaid requires all lab tests to be billed directly by the provider who performed them.
21*	Diagnosis or nature of illness or injury	Enter the appropriate ICD-9-CM diagnosis codes. Enter up to four codes in priority order (primary, secondary, etc.).
23**	Prior authorization number	If the service requires prior authorization (PA), enter the PA number you received for this service.
24a*	Date(s) of service	Enter date(s) of service for each procedure, service, or supply.
24b*	Place of service	Enter the appropriate two-digit place of service (see <i>Appendix B</i>).
24c*	Type of service	Enter Montana's type of service code: Nursing facilities are "9", and all others are "0" (zero).
24d*	Procedure, service, or supplies	Enter the appropriate CPT-4 or HCPCS code for the procedure, service, or supply. When applicable, enter the appropriate CPT-4/HCPCS modifier. Medicaid allows up to three modifiers per procedure code.
24e*	Diagnosis code	Enter the corresponding diagnosis code reference number (1, 2, 3 or 4) from field 21 (do not enter the diagnosis code). Any combination of applicable diagnosis reference numbers may be listed on one line.
24f*	Charges	Enter your usual and customary charges (or the Department-designated charges) for the procedure(s) on this line.
24g*	Days or units	Enter the number of units or days for the procedure and date(s) of service billed on this line (see Billing
		Procedures, Coding for additional tips on days/units). Anesthesia providers must bill using minutes.
24h**	EPSDT/family planning	If applicable, enter the appropriate code for the client/service: 1, 2, 3, 4 or 6 (see complete description in the <i>EPSDT/Family Planning Indicators</i> table earlier in this chapter).
24i**	EMG (Emergency)	Enter an "X" if this service was rendered in a hospital emergency room to override Medicaid copay.
28*	Total charge	Enter the sum of all charges billed in field 24f.
29	Amount paid	Leave blank or enter \$0.00. Do not report any client copay or Medicaid payment amounts on this form.
30	Balance due	Enter the balance due as recorded in field 28.
31*	Signature and date	This field must contain an authorized signature and date, which is either hand signed, stamped, or computer generated.
32	Name and address of facility	Enter the name and address of the person, organization, or facility performing the services if other than the client's home or physician's office.
33*	Physician's, supplier's billing name, address, phone number	Enter the name, address, phone number and Montana Medicaid provider number (not UPIN) of the physician or supplier who furnished service.

6.2 Completing a Claim

Optometric and Eyeglass Services Client Has Medicaid Coverage Only

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5. PATIENT'S ADDRESS (No., Street)	6. PATIENT RELATIONSHIP TO		7. INSURED'S	ADDRESS (No	o., Street)			
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59999 (406) 555-555	Employed Full-Time	Part-Time	ZIF CODE		())	CLODE AREA CODE)	N N
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6 25. FEDERAL TAX I.D. NUMBER SSN EIN 26. PATIENT'S AG	CCOUNT NO. 27. ACCEPT	ASSIGNMENT? claims, see back)	28. TOTAL CH	ARGE	29. AMOUI	NT PAID	30. BALANCE DU	
99-9999999	9 Tes	NO NO	\$ 1	85 00	\$	0.00	\$ 185 0	00
31. SIGNATURE OF PHYSICIAN OR SUPPLIER 32. NAME AND A	DDRESS OF FACILITY WHERE S	ERVICES WERE		N'S, SUPPLIER		NAME, AD	DDRESS, ZIP CODE	
(I cortify that the statements on the rayone	ne Vision Center		. GEHONE?	The Vi				
$0.4 0.4 0.0 0.2 / 20 / 0.2 \qquad 12$	2345 Helena Ave.			P.O. Bo Anytov	งx 999 พn M	T 599	99	
SIGNED DATE	nytown, MT 59999)	PIN# 000	0099999)	(40	6) 555-5555	$\downarrow\downarrow$
·	DI EASE DOINT OD TYD		FIN# 000					
(APPROVED BY AMA COUNCIL ON MEDICAL SERVICE 8/88) PLEASE PRINT OR TYPE FORM HCFA-1500 (12-90), FORM RRB-1500, FORM OWCP-1500								

6.3 Completing a Claim

Replacement Page, August 2005 Optometric and Eyeglass Services Client Has Medicaid and Medicare Coverage

Field#	Field Title	Instructions
1	Program	Check Medicaid.
1a*	Insured's ID number	Enter the client's Medicare ID number.
2*	Patient's name	Enter the client's name as it appears on the Medicaid ID card.
3	Patient's birth date and sex	Client's birth date in month/day/year format. Check male or female box.
4	Insured's name	Enter the name of the insured or "SAME".
5	Patient's address	Client's address.
7	Insured's address	Enter the insured's address and telephone number or "SAME".
10	Is patient's condition related to:	Check "Yes" or "No" to indicate whether employment, auto liability, or other accident involvement applies to one or more of the services described in field 24. If you answered "yes" to any of these, enter the two-letter state abbreviation where the accident occurred on the "Place" line.
10d*	Reserved for local use	Enter the client's Medicaid ID number as it appears on their ID card.
11	Insured's policy group	This field should be blank.
11c	Insurance plan or program	This field should be blank.
11 d *	Is there another health benefit plan?	Check "NO".
14	Date of current illness, injury, pregnancy	Enter date in month/day/year format.
16	Dates patient unable to work in current occupation	If applicable, enter date in month/day/year format.
17	Name of referring physician	Enter the name of the referring physician. For PASSPORT clients, the name of the client's PASSPORT provider goes here.
17a	ID number of referring physician	Enter the client's PASSPORT provider's PASSPORT ID number.
18	Hospitalization dates related to current service	Enter dates if the medical service is furnished as a result of, or subsequent to, a related hospitalization.
19	Reserved for local use	This field is used for any special messages regarding the claim or client.
20	Outside lab?	Check "No". Medicaid requires all lab tests to be billed directly by the provider who performed them.
21*	Diagnosis or nature of illness or injury	Enter the appropriate ICD-9-CM diagnosis codes. Enter up to four codes in priority order (primary, secondary, etc.).
23**	Prior authorization number	If the service requires prior authorization (PA), enter the PA number you received for this service.
24a*	Date(s) of service	Enter date(s) of service for each procedure, service, or supply.
24b*	Place of service	Enter the appropriate two-digit place of service (see <i>Appendix B</i>).
24c*	Type of service	Enter Montana's type of service code: Nursing facilities are "9", and all others are "0" (zero).
24d*	Procedure, service, or supplies	Enter the appropriate CPT-4 or HCPCS code for the procedure, service, or supply. When applicable, enter appropriate modifiers. Medicaid recognizes two pricing and one informational modifier per code.
24e*	Diagnosis code	Enter the corresponding diagnosis code reference number (1, 2, 3 or 4) from field 21 (do not enter the diagnosis code). Any combination of applicable diagnosis reference numbers may be listed on one line
24f*	Charges	Enter your usual and customary charges (or the Department-designated charges) for the procedure(s) on this line.
24g*	Days or units	Enter the number of units or days for the procedure and date(s) of service billed on this line (see <i>Billing Procedures</i> , <i>Coding</i> for additional tips on days/units). Anesthesia providers must bill using minutes.
24h**	EPSDT/family planning	If applicable, enter the appropriate code for the client/service: 1, 2, 3, 4 or 6 (see complete description in the <i>EPSDT/Family Planning Indicators</i> table earlier in this chapter).
24i**	EMG (Emergency)	Enter an "X" if this service was rendered in a hospital emergency room to override Medicaid copay.
28	Total charge	Enter the sum of all charges billed in field 24f.
29	Amount paid	Leave this field blank. Do not include any adjustment amounts or coinsurance. The Medicare payment amount will be determined from the EOMB attached to the claim.
30	Balance due	Enter the balance due as listed in field 28.
31*	Signature and date	This field must contain an authorized signature and date, which can be hand signed, stamped, or computer generated.
32	Name and address of facility	Enter the name and address of the person, organization, or facility performing the services if other than the client's home or physician's office.
33*	Physician's, supplier's billing name, address, phone number	Enter the name, address, phone number and Montana Medicaid provider number (not UPIN) of the physician or supplier who furnished service.

^{* =} Required Field

Montana Department of Public Health and Human Services

Optometric and Eyeglass Services Origina Client Has Medicaid and Medicare Coverage

			APP	ROVED O	MB-0938-0008	
	For Med	dicaid use. Do not	write in t	his are	ea.	
PICA	HEALTH INS	SURANCE CLAIN	/ FORM		PICA	
I. MEDICARE MEDICAID CHAMPUS CHAMPVA	GROUP FECA OTHER	1a. INSURED'S I.D. NUMBER		(FOR PR	OGRAM IN ITEM 1)	
(Medicare #) X (Medicaid #) (Sponsor's SSN) (VA File #)	HEALTH PLAN BLK LUNG (SSN) (ID)	99999999A				
MA		4. INSURED'S NAME (Last N	ame, First Name	, Middle In	iitial)	
Jones, Jerry 02	04 33 M X F	Same				
5. PATIENT'S ADDRESS (No., Street) 4321 Anystreet 6. PAT	ENT RELATIONSHIP TO INSURED Spouse Child Other	7. INSURED'S ADDRESS (No	o., Street)			
3	ENT STATUS	Same			STATE	
Anytown MT	ingle X Married Other					
ZIP CODE TELEPHONE (Include Area Code)		ZIP CODE	TELEPHO	NE (INCLU	DE AREA CODE)	
59999 (406) 555-9999	oyed Full-Time Part-Time Student Student		()		
OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GRO	OUP OR FECA N	IUMBER		
a. OTHER INSURED'S POLICY OR GROUP NUMBER a. EM	LOYMENT? (CURRENT OR PREVIOUS)	a. INSURED'S DATE OF BIR	TLI			
- STILL THOUSE OF SELOT ON SIXOSI HOMBER	YES XNO	MM DD YY			F 🗍	
	D ACCIDENT? PLACE (State)	b. EMPLOYER'S NAME OR S	SCHOOL NAME			
MM DD YY	YES XNO					
. EMPLOYER'S NAME OR SCHOOL NAME c. OTH	ER ACCIDENT?	c. INSURANCE PLAN NAME	OR PROGRAM	NAME	<u></u>	
I INSURANCE PLAN NAME OR PROGRAM NAME 10d. F	YES XNO	LIGHTHERE ANOTHER HEA	I TI I DENEGIT O	N ANO		
and of the control of	99999999	d. IS THERE ANOTHER HEALTH BENEFIT PLAN?				
READ BACK OF FORM BEFORE COMPLETING & SIG	ING THIS FORM.	YES NO If yes, return to and complete item 9 a-d. 13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize				
 PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release to process this claim. I also request payment of government benefits either to myse 		payment of medical benefi services described below.	its to the undersi	gned phys	ician or supplier for	
below.						
SIGNED	DATE	SIGNED				
MM DD YY INJURY (Accident) OR GIVE FI	NT HAS HAD SAME OR SIMILAR ILLNESS. ST DATE MM DD YY	16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION MM DD YY FROM DD YY				
↑ PREGNANCY(LMP) 17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 17a. I.D. NU	i i MBER OF REFERRING PHYSICIAN	18. HOSPITALIZATION DATE	S RELATED TO	CURREN		
		FROM DD Y	Y Tı	o MM	DD YY	
9. RESERVED FOR LOCAL USE		20. OUTSIDE LAB?	\$ CH	ARGES		
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,2,3 OF	A TO ITEM OAF DV I INF)	YES XNO 22. MEDICAID RESUBMISSION	ON			
	4 TO TIEW 24E BT EINE)	CODE	ORIGINAL I	REF. NO.		
1. L <u>366</u> <u>16</u>		23. PRIOR AUTHORIZATION	NUMBER			
2 4						
24. A B C _ DATE(S) OF SERVICE_ Place Type PROCEDURES, SE	CVICES, OR SUPPLIES PLACEDORS	F G	H I S EPSDT	J	K RESERVED FOR	
DATE(S) OF SERVICE	al Circumstances) MODIFIER DIAGNOSIS CODE	\$ CHARGES OR UNITS	Family EMC	СОВ	LOCAL USE	
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02 07 03 02 07 03 21 0 00901	51 E1	1,70,33				
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5. FEDERAL TAX I.D. NUMBER SSN EIN 26. PATIENT'S ACCOUN	I NO 27 ACCEPT ASSIGNMENT?	28. TOTAL CHARGE	29. AMOUNT P	AID /	30. BALANCE DUE	
99-9999999	(For govt. claims, see back)	\$ 498 33	\$		\$ 498 ¹ 33	
SIGNATURE OF PHYSICIAN OR SUPPLIER 32. NAME AND ADDRES	S OF FACILITY WHERE SERVICES WERE	33. PHYSICIAN'S, SUPPLIER	'S BILLING NAM	л ИЕ, ADDRI	170 33	
INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse Anyton	han home or office) In Surgicenter	& PHONE # A-1 Ey				
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6.5 Completing a Claim

Replacement Page, August 2005 Client Has Medicaid and Third Party Liability Coverage

Field#	Field Title	Instructions
1	Program	Check Medicaid.
1a*	Insured's ID number	Enter the client's ID number for the primary carrier.
2*	Patient's name	Enter the client's name as it appears on the Medicaid ID card.
3	Patient's birth date and sex	Client's birth date in month/day/year format. Check male or female box.
4	Insured's name	Enter the name of the insured or "SAME".
5	Patient's address	Client's address.
7	Insured's address	Enter the insured's address and telephone number or "SAME".
9 -9d	Other insured's information	Use these fields only if there are two or more third party insurance carriers (not including Medicaid and Medicare).
10	Is patient's condition related to:	Check "Yes" or "No" to indicate whether employment, auto liability, or other accident involvement applies to one or more of the services described in field 24. If you answered "yes" to any of these, enter the two-letter state abbreviation where the accident occurred on the "Place" line.
10d*	Reserved for local use	Enter the client's Medicaid ID number as it appears on their ID card.
11	Insured's policy group	Leave this field blank, or enter the client's ID number for the primary payer.
11c*	Insurance plan or program	Enter the name of the other insurance plan or program (i.e. BlueCross BlueShield, New West, etc.).
11d*	Is there another health benefit plan?	Check "YES".
14	Date of current illness, injury, pregnancy	Enter date in month/day/year format.
16	Dates patient unable to work in current occupation	If applicable, enter date in month/day/year format.
17	Name of referring physician	Enter the name of the referring physician. For PASSPORT clients, the name of the client's PASSPORT provider goes here.
17a	ID number of referring physician	Enter the client's PASSPORT provider's PASSPORT ID number.
18	Hospitalization dates related to current service	Enter dates if the medical service is furnished as a result of, or subsequent to, a related hospitalization.
19	Reserved for local use	This field is used for any special messages regarding the claim or client.
20	Outside lab?	Check "No". Medicaid requires all lab tests to be billed directly by the provider who performed them.
21*	Diagnosis or nature of illness or injury	Enter the appropriate ICD-9-CM diagnosis codes. Enter up to four codes in priority order (primary, secondary, etc.).
23**	Prior authorization number	If the service requires prior authorization (PA), enter the PA number you received for this service.
24a*	Date(s) of service	Enter date(s) of service for each procedure, service, or supply.
24b*	Place of service	Enter the appropriate two-digit place of service (see <i>Appendix B</i>).
24c*	Type of service	Enter Montana's type of service code: Nursing facilities are "9", and all others are "0" (zero).
24d*	Procedure, service, or supplies	Enter the appropriate CPT-4 or HCPCS code for the procedure, service, or supply. When applicable, enter appropriate modifiers. Medicaid recognizes two pricing and one informational modifier per code.
24e*	Diagnosis code	Enter the corresponding diagnosis code reference number (1, 2, 3 or 4) from field 21 (do not enter the diagnosis code). Any combination of applicable diagnosis reference numbers may be listed on one line.
24f*	Charges	Enter your usual and customary charges (or the Department-designated charges) for the procedure(s) on this line.
24g*	Days or units	Enter the number of units or days for the procedure and date(s) of service billed on this line (see <i>Billing Procedures</i> , <i>Coding</i> for additional tips on days/units). Anesthesia providers must bill using minutes.
24h**	EPSDT/family planning	If applicable, enter the appropriate code for the client/service: 1, 2, 3, 4 or 6 (see complete description in the <i>EPSDT/Family Planning Indicators</i> table earlier in this chapter).
24i**	EMG (Emergency)	Enter an "X" if this service was rendered in a hospital emergency room to override Medicaid copay.
28*	Total charge	Enter the sum of all charges billed in field 24f.
29*	Amount paid	Enter the amount paid by the other insurance. Do not include any adjustment amounts or coinsurance.
30*	Balance due	Enter the balance due (the amount in field 28 less the amount in field 29).
31*	Signature and date	This field must contain an authorized signature and date, which can be hand signed, stamped, or computer generated.
32	Name and address of facility	Enter the name and address of the person, organization, or facility performing the services if other than the client's home or physician's office.
33*	Physician's, supplier's billing name, address, phone number	Enter the name, address, phone number and Montana Medicaid provider number (not UPIN) of the physician or supplier who furnished service.

^{* =} Required Field

Montana Department of Public Health and Human Services

Client Has Medicaid and Third Party Liability Coverage

PLEASE		APPROVED OME	3-0938-0008
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IN THIS AREA			
ANLA			
PICA SUMPLY SUMPLY		SURANCE CLAIM FORM R 1a. INSURED'S I.D. NUMBER (FOR PROG	PICA PICA
1. MEDICARE MEDICAID CHAMPUS CHAMPVA (Medicare #) X (Medicaid #) (Sponsor's SSN) (VA File #)	GROUP FECA OTHEF HEALTH PLAN BLK LUNG (SSN or ID) (SSN) (ID)	R 1a. INSURED'S I.D. NUMBER (FOR PROG 9999999999	GRAM IN ITEM 1)
2. PATIENT'S NAME (Last Name, First Name, Middle Initial) 3. I	PATIENT'S BIRTH DATE MM DD YY SEX	4. INSURED'S NAME (Last Name, First Name, Middle Initia	ıl)
Jackson, Renee P.	08 31 80 M FX	Same 7. INSURED'S ADDRESS (No., Street)	
4201 4	Self X Spouse Child Other	Same	
CITY STATE 8.1	PATIENT STATUS	CITY	STATE
Anytown MT ZIP CODE TELEPHONE (Include Area Code)	Single X Married Other	ZIP CODE TELEPHONE (INCLUDE	AREA CODE)
· · · · · · · · · · · · · · · · · · ·	Full-Time Part-Time Student		STATE F AREA CODE) X F
OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GROUP OR FECA NUMBER	
a. OTHER INSURED'S POLICY OR GROUP NUMBER a. I	EMPLOYMENT? (CURRENT OR PREVIOUS)	a. INSURED'S DATE OF BIRTH	
	XYES NO	MM DD YY	F 🗌
MM DD YY	AUTO ACCIDENT? PLACE (State)	b. EMPLOYER'S NAME OR SCHOOL NAME	
c. EMPLOYER'S NAME OR SCHOOL NAME c. C	THER ACCIDENT?	c. INSURANCE PLAN NAME OR PROGRAM NAME	
	YES NO	Paywell Insurance	
d. INSURANCE PLAN NAME OR PROGRAM NAME	I. RESERVED FOR LOCAL USE 99999999	d. IS THERE ANOTHER HEALTH BENEFIT PLAN? XYES NO If yes, return to and complete the complete t	
READ BACK OF FORM BEFORE COMPLETING & S	IGNING THIS FORM.	13. INSURED'S OR AUTHORIZED PERSON'S SIGNATUR	RE I authorize
 PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the relea to process this claim. I also request payment of government benefits either to m below. 		payment of medical benefits to the undersigned physicial services described below.	in or supplier for
SIGNED	DATE	SIGNED	
14. DATE OF CURRENT: ILLNESS (First symptom) OR 15. IF PA	TIENT HAS HAD SAME OR SIMILAR ILLNESS		CCUPATION
PREGNANCY(LMP)	NUMBER OF REFERRING PHYSICIAN	FROM TO TO 18. HOSPITALIZATION DATES RELATED TO CURRENT S	
17. NAME OF REFERENCE TRAINS	NOWBER OF REFERRING PHYSICIAN	FROM DD YY TO	DD YY
19. RESERVED FOR LOCAL USE		20. OUTSIDE LAB? \$ CHARGES	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,2,3	OR 4 TO ITEM 24E BY LINE) ————	YES XNO 22. MEDICAID RESUBMISSION	
1 362 16	+	CODE ORIGINAL REF. NO.	
	·_	23. PRIOR AUTHORIZATION NUMBER	
2 4 24. A B C	 D E	F G H I J	K
	SERVICES, OR SUPPLIES pusual Circumstances) L MODIFIER DIAGNOSIS CODE	\$ CHARGES DAYS EPSDT Family UNITS Plan EMG COB	ESERVED FOR LOCAL USE
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02 16 03 02 16 03 11 0 92250	1	95 00 1	
	. !		
i i i i l 25. FEDERAL TAX I.D. NUMBER SSN EIN 26. PATIENT'S ACCO	DUNT NO. 27. ACCEPT ASSIGNMENT? (For govt. claims, see back)	28. TOTAL CHARGE 29. AMOUNT PAID 30.	BALANCE DUE
	YES NO	\$ 220 00 \$ 210 00 \$	10 00
INCLUDING DEGREES OR CREDENTIALS RENDERED (If of	RESS OF FACILITY WHERE SERVICES WERE then than home or office)	33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRES: & PHONE # Vision Services	S, ZIP CODE
apply to this bill and are made a part thereof.)	P.O. Box 999		
Bridgette Auge, OD 2/16/03 Anytow	n, MT 59999	Anytown, MT 59999 PIN# 999999 GRP# (406) 9	000 0000
SIGNED DATE			
(APPROVED BY AMA COUNCIL ON MEDICAL SERVICE 8/88)	EASE PRINT OR TYPE	FORM HCFA-1500 (12-90), FORM RRE FORM OWCP-1500	3-1500 ,

Completing a Claim 6.7

Replacement Page, August 2005
Client Has Medicaid, Medicare, and Third Party Liability Coverage

Field#	Field Title	Instructions
1	Program	Check Medicaid.
1a*	Insured's ID number	Enter the client's Medicare ID number.
2*	Patient's name	Enter the client's name as it appears on the Medicaid ID card.
3	Patient's birth date and sex	Client's birth date in month/day/year format. Check male or female box.
4	Insured's name	Enter the name of the insured or "SAME".
5	Patient's address	Client's address.
7	Insured's address	Enter the insured's address and telephone number or "SAME".
9 -9d	Other insured's information	Use these fields only if there are two or more third party insurance carriers (not including Medicaid and Medicare).
10	Is patient's condition related to:	Check "Yes" or "No" to indicate whether employment, auto liability, or other accident involvement applies to one or more of the services described in field 24. If you answered "yes" to any of these, enter the two-letter state abbreviation where the accident occurred on the "Place" line.
10d*	Reserved for local use	Enter the client's Medicaid ID number as it appears on their ID card.
11*	Insured's policy group	Enter the client's primary payer (TPL) ID number.
11c*	Insurance plan or program	Enter the name of the primary payer.
11 d *	Is there another health benefit plan?	Check "YES".
14	Date of current illness, injury, pregnancy	Enter date in month/day/year format.
16	Dates patient unable to work in current occupation	If applicable, enter date in month/day/year format.
17	Name of referring physician	Enter the name of the referring physician. For PASSPORT clients, the name of the client's PASSPORT provider goes here.
17a	ID number of referring physician	Enter the client's PASSPORT provider's PASSPORT ID number.
18	Hospitalization dates related to current service	Enter dates if the medical service is furnished as a result of, or subsequent to, a related hospitalization.
19	Reserved for local use	This field is used for any special messages regarding the claim or client.
20	Outside lab?	Check "No". Medicaid requires all lab tests to be billed directly by the provider who performed them.
21*	Diagnosis or nature of illness or injury	Enter the appropriate ICD-9-CM diagnosis codes. Enter up to four codes in priority order (primary, secondary, etc.).
23**	Prior authorization number	If the service requires prior authorization (PA), enter the PA number you received for this service.
24a*	Date(s) of service	Enter date(s) of service for each procedure, service, or supply.
24b*	Place of service	Enter the appropriate two-digit place of service (see <i>Appendix B</i>).
24c*	Type of service	Enter Montana's type of service code: Nursing facilities are "9", and all others are "0" (zero).
24d*	Procedure, service, or supplies	Enter the appropriate CPT-4 or HCPCS code for the procedure, service, or supply. When applicable, enter appropriate modifiers. Medicaid recognizes two pricing and one informational modifier per code.
24e*	Diagnosis code	Enter the corresponding diagnosis code reference number (1, 2, 3 or 4) from field 21 (do not enter the diagnosis code). Any combination of applicable diagnosis reference numbers may be listed on one line.
24f*	Charges	Enter your usual and customary charges (or the Department-designated charges) for the procedure(s) on this line.
24g*	Days or units	Enter the number of units or days for the procedure and date(s) of service billed on this line (see <i>Billing Procedures</i> , <i>Coding</i> for additional tips on days/units). Anesthesia providers must bill using minutes.
24h**	EPSDT/family planning	If applicable, enter the appropriate code for the client/service: 1, 2, 3, 4 or 6 (see complete description in the <i>EPSDT/Family Planning Indicators</i> table earlier in this chapter).
24i**	EMG (Emergency)	Enter an "X" if this service was rendered in a hospital emergency room to override Medicaid copay.
28*	Total charge	Enter the sum of all charges billed in field 24f.
29*	Amount paid	Enter the amount paid by the primary payer (not Medicare). Do not include any adjustment amounts or coinsurance. The Medicare payment amount will be determined from the EOMB attached to the claim.
30*	Balance due	Enter the balance due (the amount in field 28 less the amount in field 29).
31*	Signature and date	This field must contain an authorized signature and date, which can be hand signed, stamped, or computer generated.
32	Name and address of facility	Enter the name and address of the person, organization, or facility performing the services if other than the client's home or physician's office.
33*	Physician's, supplier's billing name, address, phone number	Enter the name, address, phone number and Montana Medicaid provider number (not UPIN) of the physician or supplier who furnished service.
		I .

Optometric and Eyeglass Services Client Has Medicaid, Medicare, and Third Party Liability Coverage

PLEASE			APPROVED	OMB-0938-0008
DO NOT STAPLE N THIS	For Medicaid use. Do not write in this area.		ea.	
REA		SURANCE CLAIM I		PICA
MEDICARE MEDICAID CHAMPUS CHAMPVA (Medicare #) ▼ (Medicaid #) (Sponsor's SSN) (VA File #,	HEALTH PLANBLK LUNG	1a. INSURED'S I.D. NUMBER 99999999	(FOR P	ROGRAM IN ITEM 1)
(, , ,	3. PATIENT'S BIRTH DATE MM DD YS	4. INSURED'S NAME (Last Name	, First Name, Middle	Initial)
Olsen, Karen Z.	11 07 53 M FX	7. INSURED'S ADDRESS (No., S	treet)	
98765 Anystreet #2	Self X Spouse Child Other	Same		
STATE	8. PATIENT STATUS	CITY		STATE
Anytown MT	Single X Married Other			
TELEPHONE (Include Area Code) (406) 999-9999	Employed Full-Time Part-Time	ZIP CODE	TELEPHONE (INCL	LUDE AREA CODE)
5999 (406) 999-9999 OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)	Student Student 10. IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GROUP	OR FECA NUMBER	
, , ,		999999999A		
OTHER INSURED'S POLICY OR GROUP NUMBER	a. EMPLOYMENT? (CURRENT OR PREVIOUS)	a. INSURED'S DATE OF BIRTH		SEX
	YES XNO		М	F
MM DD YY	b. AUTO ACCIDENT? PLACE (State)	b. EMPLOYER'S NAME OR SCHO	OOL NAME	
EMPLOYER'S NAME OR SCHOOL NAME	c. OTHER ACCIDENT?	c. INSURANCE PLAN NAME OR	DDOCDAM NAME	
EWIFLOTER STRAWE OR SCHOOL NAME	YES XNO	Paywell Insuran		
INSURANCE PLAN NAME OR PROGRAM NAME	10d. RESERVED FOR LOCAL USE	d. IS THERE ANOTHER HEALTH	BENEFIT PLAN?	
	99999999	XYES NO 1	f yes, return to and c	omplete item 9 a-d.
READ BACK OF FORM BEFORE COMPLETING 2. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE 1 authorize the re		13. INSURED'S OR AUTHORIZEI	D PERSON'S SIGNA	TURE I authorize
 PATIENTS OR AUTHORIZED PERSON'S SIGNATURE Tautifolds their to process this claim. I also request payment of government benefits either t below. 		payment of medical benefits to services described below.	the undersigned phy	ysician or supplier for
SIGNED_	DATE	SIGNED		
4. DATE OF CURRENT: ILLNESS (First symptom) OR IS. IF MM DD YY INJURY (Accident) OR G	PATIENT HAS HAD SAME OR SIMILAR ILLNESS. IVE FIRST DATE MM DD YY	16. DATES PATIENT UNABLE TO	O WORK IN CURREN	NT OCCUPATION
PREGNANCY(LMP)		FROM	ТО	
7. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 17a. I	.D. NUMBER OF REFERRING PHYSICIAN	18. HOSPITALIZATION DATES R	MM	NT SERVICES DD YY
9. RESERVED FOR LOCAL USE		FROM	TO \$ CHARGES	
		YES X NO	\$ 0. # W.O.E.O	
1. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,	2,3 OR 4 TO ITEM 24E BY LINE)	22. MEDICAID RESUBMISSION	ORIGINAL REF. NO	
<u>1. ∟362.36</u>	+ 362 15 →	CODE	ORIGINAL REF. NO	
		23. PRIOR AUTHORIZATION NU	MBER	
2. 366.16	<u> 367 21</u>			
	D E ES, SERVICES, OR SUPPLIES DIAGNOSIS	DAYS EF		K RESERVED FOR
From	Unusual Circumstances)		amily Plan EMG COB	LOCAL USE
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Completing a Claim 6.9

Replacement Page, August 2005 Optometric and Eyeglass Services Client Has Medicaid, Medicare, and Medicare Supplement Coverage

Field#	Field Title	Instructions
1	Program	Check Medicaid.
1a*	Insured's ID number	Enter the client's Medicare ID number.
2*	Patient's name	Enter the client's name as it appears on the Medicaid ID card.
3	Patient's birth date and sex	Client's birth date in month/day/year format. Check male or female box.
4	Insured's name	Enter the name of the insured or "SAME".
5	Patient's address	Client's address.
7	Insured's address	Enter the insured's address and telephone number or "SAME".
9 - 9d	Other insured's information	Use these fields only if there are two or more third party insurance carriers (not including Medicaid and
10	In a stirutture and the sure of the state of	Medicare).
10	Is patient's condition related to:	Check "Yes" or "No" to indicate whether employment, auto liability, or other accident involvement applies to one or more of the services described in field 24. If you answered "yes" to any of these, enter the two-letter state abbreviation where the accident occurred on the "Place" line.
10d*	Reserved for local use	Enter the client's Medicaid ID number as it appears on their ID card.
11*	Insured's policy group	Enter the client's ID number for the primary payer.
11c*	Insurance plan or program	Enter the name of the other insurance plan or program (i.e. BlueCross BlueShield, New West, etc.).
11d*	Is there another health benefit plan?	Check "YES".
14	Date of current illness, injury, pregnancy	Enter date in month/day/year format.
16	Dates patient unable to work in current occupation	If applicable, enter date in month/day/year format.
17	Name of referring physician	Enter the name of the referring physician. For PASSPORT clients, the name of the client's PASSPORT provider goes here.
17a	ID number of referring physician	Enter the client's PASSPORT provider's PASSPORT ID number.
18	Hospitalization dates related to current service	Enter dates if the medical service is furnished as a result of, or subsequent to, a related hospitalization.
19	Reserved for local use	This field is used for any special messages regarding the claim or client.
20	Outside lab?	Check "No". Medicaid requires all lab tests to be billed directly by the provider who performed them.
21*	Diagnosis or nature of illness or injury	Enter the appropriate ICD-9-CM diagnosis codes. Enter up to four codes in priority order (primary, secondary, etc.).
23**	Prior authorization number	If the service requires prior authorization (PA), enter the PA number you received for this service.
24a*	Date(s) of service	Enter date(s) of service for each procedure, service, or supply.
24b*	Place of service	Enter the appropriate two-digit place of service (see <i>Appendix B</i>).
24c*	Type of service	Enter Montana's type of service code: Nursing facilities are "9", and all others are "0" (zero).
24d*	Procedure, service, or supplies	If applicable, enter the appropriate CPT-4 or HCPCS code for the procedure, service, or supply. When applicable, enter appropriate modifiers. Medicaid recognizes two pricing and one informational modifier per code.
24e*	Diagnosis code	Enter the corresponding diagnosis code reference number (1, 2, 3 or 4) from field 21 (do not enter the diagnosis code). Any combination of applicable diagnosis reference numbers may be listed on one line
24f*	Charges	Enter your usual and customary charges (or the Department-designated charges) for the procedure(s) on this line.
24g*	Days or units	Enter the number of units or days for the procedure and date(s) of service billed on this line (see <i>Billing Procedures</i> , <i>Coding</i> for additional tips on days/units). Anesthesia providers must bill using minutes.
24h**	EPSDT/family planning	Enter the appropriate code for the client/service: 1, 2, 3, 4 or 6 (see complete description in the <i>EPSDT</i>). <i>Family Planning Indicators</i> table earlier in this chapter).
24i**	EMG (Emergency)	Enter an "X" if this service was rendered in a hospital emergency room to override Medicaid copay.
28*	Total charge	Enter the sum of all charges billed in field 24f.
29*	Amount paid	Enter the amount paid by the Medicare supplement insurance only. Do not include any adjustment amounts or coinsurance. Medicare payment is determined from the EOMB attached to the claim.
30*	Balance due	Enter balance due (amount in field 28 less the amount in field 29).
31*	Signature and date	This field must contain an authorized signature and date, which can be hand signed, stamped, or computer generated.
32	Name and address of facility	Enter the name and address of the person, organization, or facility performing the services if other than the client's home or physician's office.
33*	Physician's, supplier's billing name, address, phone number	Enter the name, address, phone number and Montana Medicaid provider number (not UPIN) of the physician or supplier who furnished service.

^{* =} Required Field

Client Has Medicaid, Medicare, and Medicare Supplement Coverage

PLEASE	APPROVED OMB-0938-0008
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∏PICA 1. MEDICARE MEDICAID CHAMPUS CHAMPVA GR	HEALTH INSURANCE CLAIM FORM PICA UP FECA OTHER 11a. INSURED'S I.D. NUMBER (FOR PROGRAM IN ITEM 1)
HE	TH PLAN BLK LUNG (ID) 99999999A
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59999 (406) 555-5555 Employee	Full-Time Part-Time Student Student ()
. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) 10. IS PA	ENT'S CONDITION RELATED TO: 11. INSURED'S POLICY GROUP OR FECA NUMBER 99999999B
OTHER INSURED'S POLICY OR GROUP NUMBER a. EMPLO	MENT? (CURRENT OR PREVIOUS) a. INSURED'S DATE OF BIRTH SEX
	YES X NO MM DD YY M F
OTHER INSURED'S DATE OF BIRTH SEX MM DD YY M F	CIDENT? PLACE (State) b. EMPLOYER'S NAME OR SCHOOL NAME YES XNO
	CCIDENT? C. INSURANCE PLAN NAME OR PROGRAM NAME
	□YES XNO Paywell Supplemental Insurance
	VED FOR LOCAL USE d. IS THERE ANOTHER HEALTH BENEFIT PLAN? YES NO # yes, return to and complete item 9 a-d.
READ BACK OF FORM BEFORE COMPLETING & SIGNING	THIS FORM. 13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of an to process this claim. I also request payment of government benefits either to myself or below.	
SIGNED	TE SIGNED
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5. FEDERAL TAX I.D. NUMBER SSN EIN 26. PATIENT'S ACCOUNT N	(For govt. claims, see back)
11. SIGNATURE OF PHYSICIAN OR SUPPLIER 32. NAME AND ADDRESS C	FACILITY WHERE SERVICES WERE 33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE
INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.) RENDERED (If other than Stephanie Sloa	Stephanie Sloan, OD
	P.O. DOX 999
123 Medical I	
Stephanie Sloan, OD 06/30/03 Anytown, MT	

Completing a Claim 6.11

CMS-1500 Agreement

Your signature on the CMS-1500 constitutes your agreement to the terms presented on the back of the form. This form is subject to change by the Centers for Medicare and Medicaid Services (CMS).

BECAUSE THIS FORM IS USED BY VARIOUS GOVERNMENT AND PRIVATE HEALTH PROGRAMS, SEE SEPARATE INSTRUCTIONS ISSUED BY APPLICABLE PROGRAMS.

NOTICE: Any person who knowingly files a statement of claim containing any misrepresentation or any false, incomplete or misleading information may be guilty of a criminal act punishable under law and may be subject to civil penalties

REFERS TO GOVERNMENT PROGRAMS ONLY

MEDICARE AND CHAMPUS PAYMENTS: A patient's signature requests that payment be made and authorizes release of any information necessary to process the claim and certifies that the information provided in Blocks 1 through 12 is true, accurate and complete. In the case of a Medicare claim, the patient's signature authorizes any entity to release to Medicare medical and nonmedical information, including employment status, and whether the person has employer group health insurance, liability, no-fault, worker's compensation or other insurance which is responsible to pay for the services for which the Medicare claim is made. See 42 CFR 411.24(a). If item 9 is completed, the patient's signature authorizes release of the information to the health plan or agency shown. In Medicare assigned or CHAMPUS participation cases, the physician agrees to accept the charge determination of the Medicare carrier or CHAMPUS fiscal intermediary as the full charge, and the patient is responsible only for the deductible, coinsurance and noncovered services. Coinsurance and the deductible are based upon the charge determination of the Medicare carrier or CHAMPUS fiscal intermediary if this is less than the charge submitted. CHAMPUS is not a health insurance program but makes payment for health benefits provided through certain affiliations with the Uniformed Services. Information on the patient's sponsor should be provided in those items captioned in "Insured"; i.e., items 1a, 4, 6, 7, 9, and 11.

BLACK LUNG AND FECA CLAIMS

The provider agrees to accept the amount paid by the Government as payment in full. See Black Lung and FECA instructions regarding required procedure and diagnosis coding systems.

SIGNATURE OF PHYSICIAN OR SUPPLIER (MEDICARE, CHAMPUS, FECA AND BLACK LUNG)

I certify that the services shown on this form were medically indicated and necessary for the health of the patient and were personally furnished by me or were furnished incident to my professional service by my employee under my immediate personal supervision, except as otherwise expressly permitted by Medicare or CHAMPUS regulations.

For services to be considered as "incident" to a physician's professional service, 1) they must be rendered under the physician's immediate personal supervision by his/her employee, 2) they must be an integral, although incidental part of a covered physician's service, 3) they must be of kinds commonly furnished in physician's offices, and 4) the services of nonphysicians must be included on the physician's bills.

For CHAMPUS claims, I further certify that I (or any employee) who rendered services am not an active duty member of the Uniformed Services or a civilian employee of the United States Government or a contract employee of the United States Government, either civilian or military (refer to 5 USC 5536). For Black-Lung claims, I further certify that the services performed were for a Black Lung-related disorder.

No Part B Medicare benefits may be paid unless this form is received as required by existing law and regulations (42 CFR 424.32).

NOTICE: Any one who misrepresents or falsifies essential information to receive payment from Federal funds requested by this form may upon conviction be subject to fine and imprisonment under applicable Federal laws.

NOTICE TO PATIENT ABOUT THE COLLECTION AND USE OF MEDICARE, CHAMPUS, FECA, AND BLACK LUNG INFORMATION
(PRIVACY ACT STATEMENT)
We are authorized by HCFA, CHAMPUS and OWCP to ask you for information needed in the administration of the Medicare, CHAMPUS, FECA, and Black Lung programs. Authority to collect information is in section 205(a), 1862, 1872 and 1874 of the Social Security Act as amended, 42 CFR 411.24(a) and 424.5(a) (6), and 44 USC 3101;41 CFR 101 et seq and 10 USC 1079 and 1086; 5 USC 8101 et seq; and 30 USC 901 et seq; 38 USC 613; E.O. 9397.

The information we obtain to complete claims under these programs is used to identify you and to determine your eligibility. It is also used to decide if the services and supplies you received are covered by these programs and to insure that proper payment is made.

The information may also be given to other providers of services, carriers, intermediaries, medical review boards, health plans, and other organizations or Federal agencies, for the effective administration of Federal provisions that require other third parties payers to pay primary to Federal program, and as otherwise necessary to administer these programs. For example, it may be necessary to disclose information about the benefits you have used to a hospital or doctor. Additional disclosures are made through routine uses for information contained in systems of records.

FOR MEDICARE CLAIMS: See the notice modifying system No. 09-70-0501, titled, 'Carrier Medicare Claims Record,' published in the Federal Register, Vol. 55 No. 177, page 37549, Wed. Sept. 12, 1990, or as updated and republished.

FOR OWCP CLAIMS: Department of Labor, Privacy Act of 1974, "Republication of Notice of Systems of Records," <u>Federal Register</u> Vol. 55 No. 40, Wed Feb. 28, 1990, See ESA-5, ESA-6, ESA-12, ESA-13, ESA-30, or as updated and republished.

FOR CHAMPUS CLAIMS: PRINCIPLE PURPOSE(S): To evaluate eligibility for medical care provided by civilian sources and to issue payment upon establishment of eligibility and determination that the services/supplies received are authorized by law.

ROUTINE USE(S): Information from claims and related documents may be given to the Dept. of Veterans Affairs, the Dept. of Health and Human Services and/or the Dept. of Transportation consistent with their statutory administrative responsibilities under CHAMPUS/CHAMPVA; to the Dept. of Justice for representation of the Secretary of Defense in civil actions; to the Internal Revenue Service, private collection agencies, and consumerreporting agencies in connection with recoupment claims; and to Congressional Offices in response to inquiries made at the request of the person to whom a record pertains. Appropriate disclosures may be made to other federal, state, local, foreign government agencies, private business entities, and individual providers of care, on matters relating to entitlement, claims adjudication, fraud, program abuse, utilization review, quality assurance, peer review, program integrity, third-party liability, coordination of benefits, and criminal litigation related to the operation of CHAMPUS.

DISCLOSURES: Voluntary; however, failure to provide information will result in delay in payment or may result in denial of claim. With the one exception discussed below, there are no penalties under these programs for refusing to supply information. However, failure to furnish information regarding the medical services rendered or the amount charged would prevent payment of claims under these programs. Failure to furnish any other information, such as name or claim number, would delay payment of the claim. Failure to provide medical information under FECA could be deemed an obstruction.

It is mandatory that you tell us if you know that another party is responsible for paying for your treatment. Section 1128B of the Social Security Act and 31 USC 3801-3812 provide penalties for withholding this information.

You should be aware that P.L. 100-503, the "Computer Matching and Privacy Protection Act of 1988", permits the government to verify information by way of computer

MEDICAID PAYMENTS (PROVIDER CERTIFICATION)

I hereby agree to keep such records as are necessary to disclose fully the extent of services provided to individuals under the State's Title XIX plan and to furnish information regarding any payments claimed for providing such services as the State Agency or Dept. of Health and Humans Services may request.

I further agree to accept, as payment in full, the amount paid by the Medicaid program for those claims submitted for payment under that program, with the exception of authorized deductible, coinsurance, co-payment or similar cost-sharing charge.

SIGNATURE OF PHYSICIAN (OR SUPPLIER): I certify that the services listed above were medically indicated and necessary to the health of this patient and were

NOTICE: This is to certify that the foregoing information is true, accurate and complete. I understand that payment and satisfaction of this claim will be from Federal and State funds, and that any false claims, statements, or documents, or concealment of a material fact, may be prosecuted under applicable Federal or State laws.

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing date sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to HCFA, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (OMB-0938-0008), Washington, D.C. 20503.

6.12 Completing a Claim

- If an original payment was an underpayment by Medicaid, the adjustment will result in the provider receiving the additional payment amount allowed.
- If an original payment was an overpayment by Medicaid, the adjustment will result in recovery of the overpaid amount through a credit balance or a check from the provider (see *Credit balances* earlier in this chapter).
- Any questions regarding claims or adjustments can be directed to Provider Relations (see *Kev Contacts*).

Mass adjustments

Mass adjustments are done when it is necessary to reprocess multiple claims. They generally occur when:

- Medicaid has a change of policy or fees that is retroactive. In this case federal laws require claims affected by the changes to be mass adjusted.
- A system error that affected claims processing is identified.

Providers are informed of mass adjustments by a Provider Notice or on the first page of the remittance advice (RA Notice section). Mass adjustment claims shown on the RA have an ICN that begins with a "4" (see *Key Fields on the Remittance Advice* earlier in this chapter).

Payment and The RA

Providers may receive their Medicaid payment and remittance advice either weekly or biweekly. Payment can be via check or electronic funds transfer (EFT). Direct deposit is another name for EFT. Providers who wish to receive weekly payment must request both EFT and electronic RAs and specifically request weekly payment. For biweekly payment, providers can choose any combination of paper/electronic payment method and RA.

With EFT, the Department deposits the funds directly to the provider's bank account. If the scheduled deposit day is a holiday, funds will be available on the next business day. This process does not affect the delivery of the remittance advice that providers currently receive with payments. RAs will continue to be mailed to providers unless they specifically request an electronic RA.

To participate in EFT, providers must complete a *Direct Deposit Sign-Up Form* (Standard Form 1199A). One form must be completed for each provider number. See the following table, *Required Forms for EFT and/or Electronic RA*.



Once electronic transfer testing shows payment to the provider's account, all Medicaid payments will be made through EFT. See *Direct Deposit Arrangements* under *Key Contacts* for questions or changes regarding EFT.

Required Forms For EFT and/or Electronic RA

All three forms are required for a provider to receive weekly payment

Form	Purpose	Where to Get	Where to Send
Electronic Remittance Advice and Payment Cycle Enrollment Form	Allows provider to receive electronic remittance advices on MEPS (must also include MEPS Access Request form)	Provider Information website Provider Relations (see <i>Key Contacts</i>)	Provider Relations (see Key Contacts)
Direct Deposit Sign-up Form Standard Form 1199A	Allows the Department to automatically deposit Medicaid payment into provider's bank account	 Provider Information website (see <i>Key Contacts</i>) Provider's bank 	Provider Relations (see Key Contacts)
MEPS Access Request Form	Allows provider to receive a password to access their RA on MEPS	 Provider Information website Virtual Human Services Pavilion Direct Deposit Arrangements (see Key Contacts) 	DPHHS address on the form

Other Programs

The information in this chapter applies to the Children's Health Insurance Plan (CHIP) eyeglasses only. Optometric services are covered under the BlueCHIP plan of BlueCross BlueShield of Montana.

Appendix B: Place of Service Codes

	Place of Service Codes			
Codes	Names	Descriptions		
01	Pharmacy**	A facility or location where drugs and other medically related items and services are sold, dispensed, or otherwise provided directly to patients.		
02	Unassigned	N/A		
03	School	A facility whose primary purpose is education.		
04	Homeless shelter	A facility or location whose primary purpose is to provide temporary housing to homeless individuals (e.g., emergency shelters, individual or family shelters).		
05	Indian Health Service free-standing facility	A facility or location, owned and operated by the Indian Health Service, which provides diagnostic, therapeutic (surgical and non-surgical), and rehabilitation services to American Indians and Alaska Natives who do not require hospitalization.		
06	Indian Health Service provider-based facility	A facility or location, owned and operated by the Indian Health Service, which provides diagnostic, therapeutic (surgical and non-surgical), and rehabilitation services rendered by, or under the supervision of, physicians to American Indians and Alaska Natives admitted as inpatients or outpatients.		
07	Tribal 638 free-standing facility	A facility or location owned and operated by a federally recognized American Indian or Alaska Native tribe or tribal organization under a 638 agreement, which provides diagnostic, therapeutic (surgical and non-surgical), and rehabilitation services to tribal members who do not require hospitalization.		
08	Tribal 638 provider-based facility	A facility or location owned and operated by a federally recognized American Indian or Alaska Native tribe or tribal organization under a 638 agreement, which provides diagnostic, therapeutic (surgical and non-surgical), and rehabilitation services to tribal members admitted as inpatients or outpatients.		
09 - 10	Unassigned	N/A		
11	Office	Location, other than a hospital, skilled nursing facility (SNF), military treatment facility, community health center, state or local public health clinic, or intermediate care facility (ICF), where the health professional routinely provides health examinations, diagnosis, and treatment of illness or injury on an ambulatory basis.		
12	Home	Location, other than a hospital or other facility, where the patient receives care in a private residence.		
13	Assisted living facility	Congregate residential facility with self-contained living units providing assessment of each resident's needs and on-site support 24 hours a day, 7 days a week, with the capacity to deliver or arrange for services including some health care and other services.		
14	Group home	A residence, with shared living areas, where clients receive supervision and other services such as social and/or behavioral services, custodial service, and minimal services (e.g., medication administration).		
15	Mobile unit	A facility/unit that moves from place-to-place equipped to provide preventive, screening, diagnostic, and/or treatment services.		
16 - 19	Unassigned	N/A		

Appendix B B.1

	Place of Service Codes (continued)		
Codes	Names	Descriptions	
20	Urgent care facility	Location, distinct from a hospital emergency room, an office, or a clinic, whose purpose is to diagnose and treat illness or injury for unscheduled, ambulatory patients seeking immediate medical attention.	
21	Inpatient hospital	A facility, other than psychiatric, which primarily provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services by, or under, the supervision of physicians to patients admitted for a variety of medical conditions.	
22	Outpatient hospital	A portion of a hospital which provides diagnostic, therapeutic (both surgical and nonsurgical), and rehabilitation services to sick or injured persons who do not require hospitalization or institutionalization.	
23	Emergency room - hospital	A portion of a hospital where emergency diagnosis and treatment of illness or injury is provided.	
24	Ambulatory surgical center	A freestanding facility, other than a physician's office, where surgical and diagnostic services are provided on an ambulatory basis.	
25	Birthing center	A facility, other than a hospital's maternity facilities or a physician's office, which provides a setting for labor, delivery, and immediate post-partum care as well as immediate care of newborn infants.	
26	Military treatment facility	A medical facility operated by one or more of the uniformed services. Military treatment facility (MTF) also refers to certain former U.S. public health service (USPHS) facilities now designated as uniformed service treatment facilities (USTF).	
27 - 30	Unassigned	N/A	
31	Skilled nursing facility	A facility which primarily provides inpatient skilled nursing care and related services to patients who require medical, nursing, or rehabilitative services but does not provide the level of care or treatment available in a hospital.	
32	Nursing facility	A facility which primarily provides to residents skilled nursing care and related services for the rehabilitation of injured, disabled, or sick person, or, on a regular basis, health-related care services above the level of custodial care to other than mentally retarded individuals.	
33	Custodial care facility	A facility which provides room, board and other personal assistance services, generally on a long-term basis, and which does not include a medical component.	
34	Hospice	A facility, other than a patient's home, in which palliative and supportive care for terminally ill patients and their families are provided.	
35 - 40	Unassigned	N/A	
41	Ambulance - land	A land vehicle specifically designed, equipped and staffed for lifesaving and transporting the sick or injured.	
42	Ambulance - air or water	An air or water vehicle specifically designed, equipped and staffed for lifesaving and transporting the sick or injured.	
43 - 48	Unassigned	N/A	
49	Independent clinic	A location, not part of a hospital and not described by any other place of service code, that is organized and operated to provide preventive, diagnostic, therapeutic, rehabilitative, or palliative services to outpatients only.	
50	Federally qualified health center	A facility located in a medically underserved area that provides Medicare beneficiaries preventive primary medical care under the general direction of a physician.	
51	Inpatient psychiatric facility	A facility that provides inpatient psychiatric services for the diagnosis and treatment of mental illness on a 24-hour basis, by or under the supervision of a physician.	

B.2 Appendix B

	Place of Service Codes (continued)			
Codes	Names	Descriptions		
52	Psychiatric facility -partial hospitalization	A facility for the diagnosis and treatment of mental illness that provides a planned therapeutic program for patients who do not require full time hospitalization, but who need broader programs than are possible from outpatient visits to a hospital-based or hospital-affiliated facility.		
53	Community mental health center	A facility that provides the following services: outpatient services, including specialized outpatient services for children, the elderly, individuals who are chronically ill, and residents of the CMHC's mental health services area who have been discharged from inpatient treatment at a mental health facility; 24 hour a day emergency care services; day treatment, other partial hospitalization services, or psychosocial rehabilitation services: screening for patients being considered for admission to state mental health facilities to determine the appropriateness of such admission; and consultation and education services.		
54	Intermediate care facility/ mentally retarded	A facility which primarily provides health-related care and services above the level of custodial care to mentally retarded individuals but does not provide the level of care or treatment available in a hospital or SNF.		
55	Residential substance abuse treatment facility	A facility which provides treatment for substance (alcohol and drug) abuse to live-in residents who do not require acute medical care. Services include individual and group therapy and counseling, family counseling, laboratory tests, drugs and supplies, psychological testing, and room and board.		
56	Psychiatric residential treat- ment center	A facility or distinct part of a facility for psychiatric care which provides a total 24-hour therapeutically planned and professionally staffed group living and learning environment.		
57	Non-residential substance abuse treatment facility	A location which provides treatment for substance (alcohol and drug) abuse on an ambulatory basis. Services include individual and group therapy and counseling, family counseling, laboratory tests, drugs and supplies, and psychological testing.		
58 - 59	Unassigned	N/A		
60	Mass immunization center	A location where providers administer pneumococcal pneumonia and influenza virus vaccinations and submit these services as electronic media claims, paper claims, or using the roster billing method. This generally takes place in a mass immunization setting, such as, a public health center, pharmacy, or mall but may include a physician office setting.		
61	Comprehensive inpatient rehabilitation facility	A facility that provides comprehensive rehabilitation services under the supervision of a physician to inpatients with physical disabilities. Services include physical therapy, occupational therapy, speech pathology, social or psychological services, and orthotics and prosthetics services.		
62	Comprehensive outpatient rehabilitation facility	A facility that provides comprehensive rehabilitation services under the supervision of a physician to outpatients with physical disabilities. Services include physical therapy, occupational therapy, and speech pathology services.		
63 - 64	Unassigned	N/A		
65	End-stage renal disease treatment facility	A facility other than a hospital, which provides dialysis treatment, maintenance, and/or training to patients or caregivers on an ambulatory or home-care basis.		
66 - 70	Unassigned	N/A		
71	Public health clinic	A facility maintained by either state or local health departments that provides ambulatory primary medical care under the general direction of a physician.		

Appendix B B.3

Place of Service Codes (continued)			
Codes	Names	Descriptions	
72	Rural health clinic	A certified facility which is located in a rural medically underserved area that provides ambulatory primary medical care under the general direction of a physician.	
73 - 80	Unassigned	N/A	
81	Independent laboratory	A laboratory certified to perform diagnostic and/or clinical tests independent of an institution or a physician's office.	
82 - 98	Unassigned	N/A	
99	Other place of service	Other place of service not identified above.	

^{**} Revised, effective October 1, 2005

B.4 Appendix B

result in placing the health of the individual (or unborn child) in serious jeopardy, serious impairment to bodily function or serious dysfunction of any bodily organ or part.

Experimental

A non-covered item or service that researchers are studying to investigate how it affects health.

Fiscal Agent

ACS State Healthcare LLC is the fiscal agent for the State of Montana and processes claims at the Department's direction and in accordance with ARM 37.86 et seq.

Full Medicaid

Patients with Full Medicaid have a full scope of Medicaid benefits. See the *General Information For Providers* manual, *Appendix A: Medicaid Covered Services*.

Gross Adjustment

A lump sum debit or credit that is not claim specific made to a provider.

Indian Health Service (IHS)

IHS provides health services to American Indians and Alaska Natives.

Individual Adjustment

A request for a correction to a specific paid claim.

Investigational

A non-covered item or service that researchers are studying to investigate how it affects health.

Kiosk

A "room" or area in the Montana Virtual Human Services Pavilion (VHSP) web site that contains information on the topic specified.

Mass Adjustment

Request for a correction to a group of claims meeting specific defined criteria.

Medicaid

A program that provides health care coverage to specific populations, especially low-income families with children, pregnant women, disabled people and the elderly. Medicaid is administered by state governments under broad federal guidelines.

Medicaid Eligibility and Payment System (MEPS)

A computer system by which providers may access a client's eligibility, demographic, and claim status history information via the internet.

Medically Necessary

A term describing a requested service which is reasonably calculated to prevent, diagnose, correct, cure, alleviate or prevent worsening of conditions in the client. These conditions must be classified as one of the following: endanger life, cause suffering or pain, result in an illness or infirmity, threaten to cause or aggravate a handicap, or cause physical deformity or mal-There must be no other equally function. effective, more conservative or substantially less costly course of treatment available or suitable for the client requesting the service. For the purpose of this definition, "course of treatment" may include mere observation or, when appropriate, no treatment at all.

Medicare

The federal health insurance program for certain aged or disabled clients.

Mental Health Services Plan (MHSP)

This plan is for individuals who have a serious emotional disturbance (SED) or a severe and disabling mental illness (SDMI), are ineligible for Medicaid, and have a family income that does not exceed an amount established by the Department.

Mentally Incompetent

According to CFR 441.251, a mentally incompetent individual means an individual who has been declared mentally incompetent by a federal, state, or local court of competent jurisdiction for any purpose, unless the individual has been declared competent for purposes which include the ability to consent to sterilization.

Mutually Exclusive Code Pairs

These codes represent services or procedures that, based on either the CPT-4 definition or standard medical practice, would not or could not reasonably be performed at the same session by the same provider on the same patient. Codes representing these services or procedures cannot be billed together.

PASSPORT To Health

A Medicaid managed care program where the client selects a primary care provider who manages the client's health care needs.

Prior Authorization (PA)

The approval process required before certain services or supplies are paid by Medicaid. Prior authorization must be obtained before providing the service or supply.

Private-pay

When a client chooses to pay for medical services out of his or her own pocket.

Provider or Provider of Service

An institution, agency, or person:

 Having a signed agreement with the Department to furnish medical care and goods and/or services to clients; and • Eligible to receive payment from the Department.

Qualified Medicare Beneficiary (QMB)

QMB clients are clients for whom Medicaid pays their Medicare premiums and some or all of their Medicare coinsurance and deductibles.

Relative Value Scale (RVS)

A numerical scale designed to permit comparisons of appropriate prices for various services. The RVS is made up of the relative value units (RVUs) for all the objects in the class for which it is developed.

Relative Value Unit

The numerical value given to each service in a relative value scale.

Remittance Advice (RA)

The results of claims processing (including paid, denied, and pending claims) are listed on the RA.

Resource-Based Relative Value Scale (RBRVS)

A method of determining physicians' fees based on the time, training, skill, and other factors required to deliver various services.

Retroactive Eligibility

When a client is determined to be eligible for Medicaid effective prior to the current date.

Sanction

The penalty for noncompliance with laws, rules, and policies regarding Medicaid. A sanction may include withholding payment from a provider or terminating Medicaid enrollment.

Special Health Services (SHS)

SHS assists children with special health care needs who are not eligible for Medicaid by paying medical costs, finding resources, and conducting clinics.

Specified Low-Income Medicare Beneficiaries (SLMB)

For these clients, Medicaid pays the Medicare premium only. They are not eligible for other Medicaid benefits, and must pay their own Medicare coinsurance and deductibles.

Spending Down

Clients with high medical expenses relative to their income can become eligible for Medicaid by "spending down" their income to specified levels. The client is responsible to pay for services received before eligibility begins, and Medicaid pays for remaining covered services.

Team Care

A utilization control program designed to educate clients on how to effectively use the Medicaid system. Team Care clients are managed by a "team" consisting of a PASSPORT PCP, one pharmacy, the Nurse First Advice Line, and Montana Medicaid.

Third Party Liability (TPL)

Any entity that is, or may be, liable to pay all or part of the medical cost of care for a Medicaid, MHSP or CHIP client.

Timely Filing

Providers must submit clean claims (claims that can be processed without additional information or documentation from or action by the provider) to Medicaid within the latest of

- 12 months from whichever is later:
 - the date of service
 - the date retroactive eligibility or disability is determined
- 6 months from the date on the Medicare explanation of benefits approving the service
- 6 months from the date on an adjustment notice from a third party payor who has previously processed the claim for the same service, and the adjustment notice is dated after the periods described above.

Usual and Customary

The fee that the provider most frequently charges the general public for a service or item.

Virtual Human Services Pavilion (VHSP)

This internet site contains a wealth of information about Human Services, Justice, Commerce, Labor & Industry, Education, voter registration, the Governor's Office, and Montana. http://vhsp.dphhs.state.mt.us

WINASAP 2003

WINASAP 2003 is a Windows-based electronic claims entry application for Montana Medicaid. This software was developed as an alternative to submitting claims on paper. For more information contact ACE EDI Gateway (see *Key Contacts*).

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